

## **Center for Judicial Accountability, Inc. (CJA)**

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**From:** INTAKEUNIT <emailreply@ig.ny.gov>  
**Sent:** Tuesday, August 31, 2021 9:30 AM  
**To:** elena@judgewatch.org  
**Cc:** INTAKEUNIT  
**Subject:** RE: IG: FW: 08292021.007 - Fw: Follow-up to voice mail: info needed regarding the filing of a complaint

**Good Morning –**

**In order to fully process your complaint, please provide us with identifying information. Such as what your complaint is regarding (welfare fraud, workers' compensation fraud, or fraud within a New York State Agency).**

**Thank you,  
Case Management Unit**

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**From:** Center for Judicial Accountability, Inc. (CJA) <[elena@judgewatch.org](mailto:elena@judgewatch.org)>  
**Sent:** Friday, August 27, 2021 2:08:42 PM (UTC-05:00) Eastern Time (US & Canada)  
**To:** INSPECTORGENERAL <[Inspector.General@ig.ny.gov](mailto:Inspector.General@ig.ny.gov)>  
**Subject:** Follow-up to voice mail: info needed regarding the filing of a complaint

**TO: New York State Inspector General**

Your "mailbox is full and cannot accept any messages at this time". That is the recording I got when I phoned your 518-474-1010 number a short time ago (at about 1:30 pm).

When I phoned your other number, 1-800-367-4448, your recorded message requires English-language callers to listen to at least SIX translations of your messages into other languages before the BEEP kicks it. Only then – after 3 minutes of recordings, if not more – was I able to leave a voice mail requesting a call back to discuss a complaint I wish to file.

The above two phone numbers appear on your website contact page: <https://ig.ny.gov/contact-0>. No e-mail address is posted, but I have an e-mail address from years ago, [inspector.general@ig.ny.gov](mailto:inspector.general@ig.ny.gov). I will now discover whether it is still good.

Thank you.

Elena Sassower, Director  
Center for Judicial Accountability, Inc. (CJA)  
[www.judgewatch.org](http://www.judgewatch.org)  
914-421-1200  
[elena@judgewatch.org](mailto:elena@judgewatch.org)