

Elena Ruth

From: Elena Ruth <elenaruth@aol.com>
Sent: Friday, March 08, 2013 7:56 PM
To: anna@curiousyellownyc.com
Cc: cak250@gmail.com
Subject: Utility bills/statements
Attachments: bills-utilities.pdf

Dear Anna,

Enclosed are the utility bills/statements supporting the itemization I provided by my February 26th letter.

For the electric, I have furnished you the on-line summary statement with the charges set forth. If you want to see the actual bills, I'm happy to provide them to you – or give you access to the account, on line, so that you can view them there. The bills are utterly confusing, but you are welcome to them.

For the oil, there are lots of numbers on the bill, so this, too, might be confusing – as it was to me. However, the charge was \$623.08 – a number which lightly appears above the words, also very light, “credit card”. These are essentially invisible on the scan, so if you'd like to confirm that this is what I paid, just call Dart Fuel on the number indicated on their receipt.

For the water, I've provided you both the on-line summary statement – and the actual bill for the latest charge, \$116.19 (which is also for the prior bill \$28.92, plus the later: \$87.27). As \$87.27 is an impossibly large amount, I had the water company go out and check the meter & the line. The meter reading was correct & there was no leak. I spoke with a supervisor. I explained that it is a small cottage, that even in the summer the amount was only \$60, and that you were essentially not there in the Nov-Feb period. In trying to figure it out, she asked me whether perhaps the toilet had been left running. Perhaps that was the problem – and, of course, in Feb. you called me to tell me that the toilet wasn't working – and the problem that Howard discovered was the gasket for the flush. So, that would appear to be the reason for that large water charge.

For the cable/internet, I've enclosed the most recent bill reflecting the monthly charge \$124.70 for this month & last – as it has been throughout. If you want all the bills, I'll get them to you.

Gardening & outdoor grounds maintenance, I don't have any bills from Miguel, but multiplying the \$75 by 25 weeks, from May to Nov, with an extra \$50 for Hurricane Sandy clean-up, is \$1,925. If you'd like me to get a receipt from him, I will.

I trust this suffices – and would appreciate your 2nd utilities deposit that was due September 1st, as soon as possible.

Thanks.

Elena

Account Summary

Elena Sassower
elenaruth@aol.com

Customer ID: 0451300329

Account Status: Active

Amount Due: \$51.40

Payment Due Date: Automatic withdrawal on 03/21/2013

Last Bill Amount: \$51.40

Last Bill Date: 03/01/2013

Last Payment Amount: \$11.53

Last Payment Date: 02/20/2013

Electric Service Info

Next Meter Read: 03/27/2013
Account Number: 9801615705
Street: 64 Towd Point Rd
City: Southampton
State: NY
Zip Code: 11968



Go Completely Paperless!
For a true paperless experience, sign up for [Paperless Billing](#) today!



Did you know that you are eligible to enroll in our Balanced Billing program? Balanced Billing spreads your projected annual electric cost into 12 convenient monthly payments. To enroll or for more information, please click [here](#).

Here is a brief summary of your recent bills. Click on the to see the actual bill.

Due to the devastating effects of Hurricane Sandy, LIPA did not send electric bills by mail to the severely flooded areas on the south shore of Long Island and the Rockaway Peninsula. However, online versions of bills that were not mailed are available in "MyAccount". Please be aware that in areas where a majority of customers have been able to have power restored, we will begin mailing bills to those customers who normally receive paper bills. [Learn more.](#)

Summary of Recent Bills**Energy Analysis**1 - 13 of 13 | [Back](#)

Bill Image	Bill From Date	Bill To Date	Days In Bill	Date Bill Rendered	Total Charges
	02/01/2013	03/01/2013	28	03/01/2013	\$51.40
	01/02/2013	02/01/2013	30	02/01/2013	\$11.53
	11/30/2012	01/02/2013	33	01/02/2013	\$8.47
	11/01/2012	11/30/2012	29	11/30/2012	-\$49.91
	09/28/2012	11/01/2012	34	11/01/2012	\$108.74
	09/04/2012	09/28/2012	24	09/28/2012	-\$22.55
	07/31/2012	09/04/2012	35	09/04/2012	\$142.72
	07/02/2012	07/31/2012	29	07/31/2012	\$27.87
	06/01/2012	07/02/2012	31	07/02/2012	\$109.23
	05/01/2012	06/01/2012	31	06/01/2012	\$39.63
	03/30/2012	05/01/2012	32	05/01/2012	\$97.08
	03/01/2012	03/30/2012	29	03/30/2012	\$14.81
	01/31/2012	03/01/2012	30	03/01/2012	\$89.08

The bill images require the free Adobe Acrobat reader.



ELENA SASSOWER
64 TOWD POINT ROAD
NOYAC ROAD
SOUTHAMPTON, NY 11968

Phone (631) 377-3583
Phone 2

Acct No. 50337-1

DART FUEL OIL INC.

QUALITY FUEL OIL AT DISCOUNT PRICES

1000 MIDDLE COUNTRY RD. • CENTEREACH, NY 11720

(631) 467-0422 "FULL BURNER & A/C SERVICE"

Does not include Heating Oil. Not for use in highway, railroad, locomotive or marine engines.

GD PRICE 3614 GALS EXTENSION TAX TOTAL

2 .000 .0

Fill/Ref: 4 AGS ONLY

TODAY IS 12/19/12
DELIVER 12/21/12

24

COTTAGE YELLOW TRIM

Map:

~~TRT~~ F/U 200+ CCAP +TRT 146334
MAN



TRUCK #	TANK #	TERMINAL
DATE	TIME	

50337
14559
11-24-2012 11:00:12
GEOTRACK METER DELIVERY

TRUCK ID

10

GAL START

VOLUME FINISH

GALLON

TAL

MIS DELIVERY

TOTAL

PRODUCT

GALLONS

AMOUNT

CORI

Elena SASSOWER
10 Stewart Pl DE
White Plains NY 10603

Welcome ELENA SASSOWER | Last Login: March 7, 2013 11:00 AM ET

n Out



Suffolk County Water Authority

[Account Summary](#) [Payments](#) [Paperless Billing](#)[Account Summary](#) [My Profile](#) [Terms & eSign](#)

Cancel Electronic Billing and Payment Service

Information about your current bill is shown below. If you want to view a bill select the appropriate View Bill link below. To make a payment select Payments at the top of the page.

Current Bill for Account Number 3000564893-19125491

Current Bill Amount

\$ 116.19

Due Date

03/15/2013[Manage AutoPay](#)

Billing Date: 02/19/2013

Bill History

Information about your previous bills is shown below. If you want to view the bill select the View Bill link below. To view your payment history select Payments at the top of this page, then View Payment Activity.

Billing Date	Bill Balance	Due Date	Statement Details
02/19/2013	\$ 116.19	03/15/2013	View Bill
11/15/2012	\$ 28.92	12/10/2012	View Bill
08/15/2012	\$ 60.80	09/10/2012	View Bill
05/16/2012	\$ 26.11	06/11/2012	View Bill

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SUFFOLK COUNTY WATER AUTHORITY

2045 Route 112, Suite 5, Coram, NY 11727

www.scwa.com

Questions?

Monday thru Friday 8:30AM – 8:00PM 631-698-9500
Saturday 8:00AM – 4:30PM 631-698-9500
Emergencies after hours 631-665-0663

Preguntas?

Lunes a Viernes 8:30AM – 8:00PM 631-698-9500
Sábado 8:00AM – 4:30PM 631-698-9500
Emergencias despues de las 8:00PM 631-665-0663

ACCOUNT INFORMATION

Account Number 3000564893
Security Code 19125491
Name ELENA SASSOWER
Service Address 64 TOWD POINT RD
Billing Date Feb 19, 2013
Meter Number 342294
Meter Size 5/8"

BILLING SUMMARY (see back for details)

Service Period Nov 16, 2012 thru Feb 19, 2013
Previous Balance 28.92
Payments 0.00
Adjustments 0.00
Current Charges 87.27

Total Amount Due \$116.19

MESSAGE CENTER

Go Green: Sign Up for e-Billing Today!

Even when you're paying bills, you can be helping the environment. The Suffolk County Water Authority now offers e-Billing, a quick, easy and environmentally friendly way to pay your water bill. With e-Billing you can manage various aspects of your water account without leaving a paper trail. You can receive your bill electronically, set up automated payments from your savings or checking account, make a one time payment and view your current and past bills online. For more information or to sign up, go to SCWA.COM.

DRINKING WATER QUALITY REPORT SUPPLEMENT AVAILABILITY

Additional information regarding your water supply is available in our Annual Water Quality Report Supplement. This Supplement contains water quality data for our wells from samples that were collected before treatment and prior to being pumped to our customers. This Supplement is available to you by accessing our website at www.scwa.com and looking for "Water Quality Reports" under "Public Information".

Please detach the bottom portion of the bill and enclose it with your check made payable to SCWA

SUFFOLK COUNTY WATER AUTHORITY



2045 Route 112, Suite 5,
Coram, NY 11727

Portion 32 MRU 32132001

Account Number 3000564893

Security Code 19125491

Due Date Mar 15, 2013

All Past Due Amounts Are Due Immediately

Total Amount Due \$116.19

Make Check Payable to: SCWA

#BWBBHPL

#0300 0564 8930 2207#

Seq=5002



ELENA SASSOWER
10 STEWART PL APT 2DE
WHITE PLAINS NY 10603-3874

Suffolk County Water Authority
PO Box 9224
Uniondale, NY 11555-9224



00030005648933000116194

USAGE INFORMATION

Meter Number	Current Meter Read			Previous Meter Read			Units	Units Used	Gallons Used	Units Used Same Period Last Year
	Date	Type	Reading	Date	Type	Reading				
342294	02/19/2013	Actual	101.77	11/16/2012	Actual	45.78	CCF	55.99	41,881	1.00

(1 CCF unit = 748 Gallons)

CURRENT CHARGES

Balance before Current Charges	\$28.92
Basic Service for 5/8" Meter	\$19.77
55.99 CCF @ 1.1820 per CCF	\$66.18
Late Charge Feb 19, 2013	\$0.67
Late Charge Jan 01, 2013	\$0.65
Total Amount Due	\$116.19

DEFINITIONS

CCF- One hundred cubic feet- Each CCF is equal to 748 gallons.

BASIC SERVICE- This charge includes the cost of billing and maintaining the water system and meters. For ¾" meters and larger, basic service also includes a portion of your total water use.

EMPLOYEE IDENTIFICATION

All SCWA employees have an identification card bearing their name and photograph. For your protection, please ask to see it.

MISCELLANEOUS CHARGES*

SERVICE INITIATION FEE	\$30.00
INSTALLATION OF METER	Monday thru Friday 8:30 AM-8:00 PM, Saturday 8:00 AM-4:00 PM.....	No Charge
	Monday thru Friday after 8:00 PM, Saturday after 4:00 PM, Sunday & Holidays.....	\$200.00
COLLECTION CHARGES	Paid by customer to avoid immediate suspension of service	\$10.00
RESTORATION CHARGES	Monday thru Friday 8:30 AM-8:00 PM, Saturday 8:00 AM-4:30 PM	\$60.00
	Monday thru Friday after 8:00 PM, Saturday after 4:30 PM, Sunday & Holidays	\$200.00
TAMPERING FEE	Up to \$650.00
UNCOLLECTIBLE CHECK PROCESSING	\$15.00
SPECIAL METER TEST (if, after testing, the meter is proven to be defective, the fee will be refunded to the customer.)	\$10.00

*Fees are subject to change. -The charges quoted above do not apply to service on Fire Island. To obtain the fees for Fire Island, please contact our Customer Service Center.

PAYMENT OPTIONS:**ON-LINE** Sign up for e-Billing or make a one-time payment at www.scwa.com

BY MAIL Please write your account number on the face of your check. Make the check payable to SCWA and insert the bottom of this bill into the envelope provided. Do not include any correspondence with your payment.

Forward all correspondence to: Suffolk County Water Authority, 2045 Route 112, Suite 5, Coram, NY 11727

IN PERSON Please bring your entire bill with you. You can pay your bill at the Customer Service Center in Coram or visit www.scwa.com for other payment locations.

BY TELEPHONE 800-732-3426**TERMS FOR PAYMENT**

All bills are due and payable upon presentation unless the due date is specified on the face of this bill. The current charges are considered overdue 30 days after the bill is mailed.

A late fee of one and one half percent (1½%) per month shall be applied to all outstanding balances, including late charges, rendered in excess of forty-five (45) days.



1111 STEWART AVENUE
BETHPAGE NY 11714-3581

CHANGE SERVICE REQUESTED

#BWNHGYM
#PGHCICDHICPPD5#

CENTERJU DIGIAL AC
283 SOUNDVIEW AVENUE
WHITE PLAINS NY 10606-3821

A service of Cablevision

Bill Payment

Service for
CENTERJU DIGIAL AC
64 TOWD POINT RD
SOUTHAMPTON TWN NY 11968-1504
Account Number
07839-348930-04-8

Due Date	Amount Due
03/02/13	\$124.70

TURN OVER FOR PAYMENT

Page 1 of 2

Optimum Business Benefits

A VIP pass for small business owners.
Find out more at OptimumBusinessBenefits.com.

Account Summary

Account Number 07839-348930-04-8	Service for CENTERJU DIGIAL AC 64 TOWD POINT RD SOUTHAMPTON TWN NY 11968-1504
Billing Period 02/16/13-03/15/13	
Includes Payments Received By 02/10/13	
Last Bill Balance	\$124.70
Payments - Thank You!	\$124.70 cr
Remaining Balance	\$0.00
Current Charges - Due By 03/02/13	\$124.70
Total Amount Due	\$124.70

Account Detail

Payments		
01/29	Credit Card Pymt	\$124.70 cr
	Total Payments	\$124.70 cr
TV		
02/16 - 03/15	Optimum Advantage	\$58.95
02/16 - 03/15	1 Cable Box(es) (At \$6.71 each and remote(s) at \$0.24 each)	\$6.95
	Total TV	\$65.90
Internet		
02/16 - 03/15	Optimum Online	\$54.95
	Total Internet	\$54.95
Taxes & Fees		
02/16 - 03/15	TV Taxes and Fees	\$3.85
	Total Taxes & Fees	\$3.85
Subtotal of Current Charges		\$124.70
Remaining Balance		\$0.00
Current Charges		\$124.70
Total Amount Due		\$124.70

Customer Service

- Important Phone Numbers**
For Technical Support, Sales and Customer Service
Please call: 1-866-575-8000
- Online Bill Payment and Product Information**
www.optimum.net/MyAccount
- Written Correspondence**
Cablevision
Attn: Commercial Sales
6 Corporate Center Drive
Melville, NY 11747
Please do not write on this bill or send payments to this address.
- Moving?** Let us make it easy, visit us online at www.optimum.com/moving or call us for special offers for movers.

Optimum News & Information

Watch award winning films, box office hits, cult classics, retro TV series and all your favorite Hollywood stars on This TV, new to your channel lineup on channel 111.

New HD Channel: Your favorite Spanish shows look better than ever now that we've added MundoFOX HD (Ch. 829) for all customers. An HD television with an HD digital cable box or QAM Tuner is needed.

The Optimum Business Account Center: Now you can access, manage and configure all your services in one place with an easy to use, newly streamlined dashboard. With it you'll get the most out of your Optimum services. You'll also get new features like Time of Day Call forwarding and a new users feature to delegate management of your services to multiple people. For a quick tour, go to www.OptimumBusiness.com/ac.

Optimum Business Benefits: We've partnered with top suppliers to bring you pre-negotiated offers on services that are essential to running your business. Best of all, Optimum Business Benefits is free to customers with both Optimum Voice and Optimum Online. You'll enjoy access to exclusive offers from our partners on shipping and document services, credit card processing, payroll and HR services and more. Activate your membership today at www.OptimumBusinessBenefits.com/obmsg.

Stay Accessible with Fast, Free Optimum WIFI. It's fast and it's free for Optimum Online customers. When running a business has you running around town, you can still check email, place orders and research prospective customers from virtually anywhere. With Optimum WIFI, you'll be able to access the Internet at over 50,000 indoor and outdoor hotspots across the tri-state area, including hundreds of commuter rail stations. With speeds up to 15 mbps you can do business without limits.

www.optimum.net